

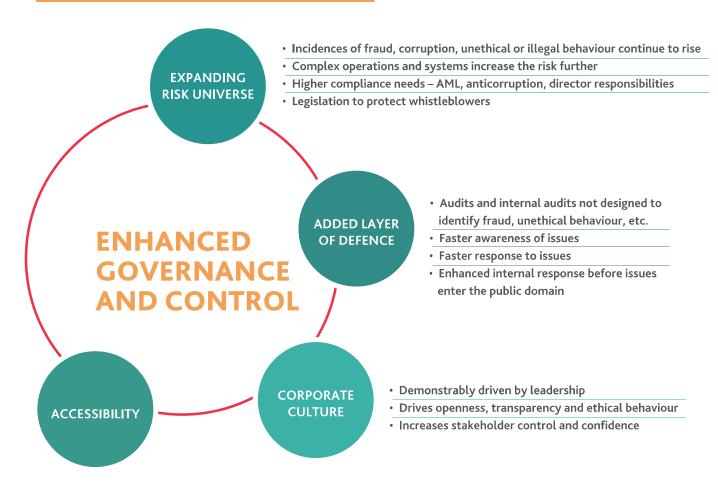


What are Whistleblowing Reporting Services?

Independent, secure and anonymous receipt, review and reporting of staff and stakeholder concerns using mechanisms that meet all ethics and privacy requirements.

Fraud, corruption and other unethical or illegal behaviour are an ever-present and growing risk for organisations of all types. These cost companies an average of US\$ 130,000 in 2018*, and the risks and impacts extend to reputational loss, personal injury, financial and legal sanctions and much more. These grow on a daily basis, yet only 15% of such behaviour is discovered through audits*.

Almost half of all cases of misconduct identified are however brought to light by whistleblower activity, and even more so where a whistleblowing hotline is in place. A whistleblowing hotline is simply more efficient in bringing misconduct to light due to the factors shown below.



- Open to all employees, suppliers, customers, interested members of the public, other stakeholders.
- Drives inclusiveness of all stakeholders
- Internet-based: ease of access and submission

OUR SERVICES

BDO EthicsLine is an independent, secure and anonymous mechanism that is accessible to any interested party to report misconduct of any sort. As part of BDO's suite of Whistleblowing Reporting Services, it is designed to meet the requirements of a range of whistleblower and data privacy legislation.

BDO EthicsLine is an online whistleblowing portal that can be easily integrated into your organisation's ethics and compliance mechanisms, and which meets all of the following characteristics:



Independent

- Wholly hosted by BDO
- · Operated by our forensic professionals
- · No intervention of your employees



Anonymous

- Users can choose to remain anonymous
- Identity information provided is kept confidential



Secure

- · Hosted on dedicated server and network
- Dedicated client space
- · GDPR compliant



Multi-Language

- Available in English, Bahasa Malaysia and Mandarin
- Users select language on arriving at the site
- · Additional languages to follow



Customisable

Specific issue and report categories can be tailored to meet organisational, geographic, compliance and internal reporting requirements



Tailored

- · Solution to meet your needs
- Tailored periodic reporting
- From simple host-and-report to complete end-to-end case management



Simple

- · Clean, straightforward user interface
- Ease of use by any level of staff or stakeholder



Responsive

- Will render on PCs, tablets and smartphones
- · Support for all mainstream browsers





- Whistleblower policy and procedur development
- Review of existing policies
- Employee communication and training/ workshops
- Independent investigations

BDO MALAYSIA'S CONTACTS

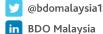
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How BDO can help

A sound whistleblowing function will contribute towards faster and more focused identification of potential ethical and compliance issues, allowing you to put in place a faster and more focused response and action.

Contact us to find out more about our Whistleblowing Services, a demonstration of BDO EthicsLine, and a discussion on how these may be tailored to fit your organisation.

For further information, please contact our advisory service leaders below:

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